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This chapter provides you the safety instructions, hearing safety, and cleaning tips for your SanDisk Sansa® View player.

Important Safety Instructions

Please read the safety instructions carefully before using your Sansa player.

1. Read this entire manual to ensure proper usage.
3. Do not use Headphones/Earphones while driving, cycling, or operating any motorized vehicle. This may create a traffic hazard and may be illegal in some areas. It can also be dangerous to play your music with Headphones/Earphones at high volume while walking, or engaged in other activities. You should exercise extreme caution and discontinue use in potentially hazardous situations.
4. Avoid using Headphones/Earphones at high volume. Hearing experts advise against continuous loud and extended music play. Keep the volume at a moderate level, so that you are better able to hear outside sound, and to be considerate of the people around you.
5. Keep your player away from sinks, drinks, bathtubs, showers, rain, and other sources of moisture. Moisture can cause electric shocks with any electronic device.

Cleaning Tips

Follow these tips to keep your player working well for a long time:

- Clean your player with a soft lint-free cloth used on glass lenses.
- Do not allow young children to use your player unsupervised.
- Never force any connector into the ports of your player or your computer. Make sure your connectors are the identical shape and size before you connect.
- Do not disassemble, crush, short-circuit or incinerate battery as it may cause fire, injury, burns or other hazards.
Important – Safety Hearing Level Info

READ THIS BEFORE USING YOUR SANSA PLAYER

Congratulations on the purchase of your Sansa® media player!

Your media player is equipped with a variety of features. To help you maximize your listening pleasure, SanDisk would like to advise you that it is important to use your headphones with your media player at a safe hearing level.

Exposure or repeated exposure for an extended period of time to music and other sounds that are too loud can cause damage to your hearing resulting in temporary or even permanent “noise induced hearing loss”.

Symptoms of hearing loss increase gradually with prolonged exposure at high levels of loudness. Initially, you may not even be aware of the loss unless detected with a hearing test.

**Hearing levels**
To help you understand what may be considered a safe hearing level, the following examples are included for your reference.

Examples of Typical Approximate Sound level:
- Sound Levels in Decibels (dB)*
- Refrigerator humming 40
- Normal conversation 60
- City traffic 80
- Motorcycles and lawnmowers 90#
- Rock concerts 110-120#
- Firearms 120-140#

* A decibel (dB) is a unit of relative measurement of the strength of sound wave. In decibels (dB), a measured signal level doubles with every additional 3 dB.

# These sound decibel levels are considered harmful under extended exposure.


**For your safety!**
Your hearing may adapt to higher volumes of sound. In order to prevent any harmful impact to your hearing, you must control the sound emanating from your headphones and set the media player volume to a low setting where you can hear it clearly and comfortably.

Studies, including one from NIDCD indicate that sounds of less than 80 decibels, even after long exposure, are unlikely to cause a hearing loss. Listen to your media player at such a level that you can still hear conversation and other people in your environment without shouting when you attempt to converse.

It can also be dangerous to play your music with headphones/earphones at high volume while walking, or engaged in other activities. You should exercise extreme caution and discontinue use in potentially hazardous situations.
Do not use headphones/earphones while driving, cycling, or operating any motorized vehicle. This may create a traffic hazard and may be illegal in some areas.

Disposal Instructions
Do not dispose of this device with unsorted waste. Improper disposal may be harmful to the environment and human health. Please refer to your local waste authority for information on return and collection systems in your area.

NOTE: For Home and Personal Use
This product is intended to be used for recording and playback for your home and personal enjoyment. Copying and commercial use of copyrighted material without permission of the copyright owner may be prohibited by law. Use of your media player, in compliance with all copyright and applicable intellectual property laws, remains the responsibility of the user of the product.
This chapter helps you familiarize yourself with the features and functionality of your Sansa® View player.

Sansa® View Overview

Congratulations on your purchase of a SanDisk Sansa® View MP3 player with video!

Sansa® View is a high performance digital audio player with a large bright 2.4” color screen, a digital FM tuner (if applicable), a built-in MIC, and a microSDHC™ card expansion slot. You can listen to FM radio broadcast, record voice with the built-in microphone. Additionally, you can use the microSDHC™ slot to expand your storage and/or move files via microSDHC™ cards.

Features

- Vibrant 2.4” (320x240) color TFT screen for brilliant views of your video, photos, and album art.
- Supports MP3, WAV, WMA, secure WMA, and Audible formats†.
- Video compatible with MPEG4, WMV, and H.264. Additional video formats are supported via the Sansa® Media Converter software ((available for download at http://kb.sandisk.com/app/answers/detail/a_id/4431) †.
- Supports photo files converted and transferred to the player through the Sansa Media Converter software.
- Includes an integrated FM radio for listening to live-broadcast FM radio programs.
- Supports voice recording function with built-in microphone.
- MicroSD/SDHC card slot supports additional 4GB* and higher capacities.
- Allows users to store data on the internal memory.
- Rechargeable battery to lasts up to 35 hours of audio playback or 7 hours of video playback**.

† Videos (MPEG-4, WMV, H.264, DivX and other video file formats supported through Sansa® Media Converter software available from Sansa.com), Music (MP3, WMA, secure WMA and Audible audio file formats), Photos (JPEG). For additional specifications, please visit the SanDisk website.

* 1 gigabyte (GB) = 1 billion bytes. Some of the listed capacity is used for formatting and other functions, and thus is not available for data storage.

** Based on continuous audio playback at 128 kbps MP3; video playback at QVGA 512kbps H.264; battery life and performance may vary depending upon usage and settings; battery not replaceable.
Minimum System Requirements

- Windows XP SP2
- Windows Media Player v10
- Intel Pentium class PC or higher
- Internet access (broadband recommended)
- CD-ROM drive (if product package includes a CD)
- USB 2.0 port for hi-speed transfers and charging

Sansa View at a Glance

1. **Play/Pause/Scroll Up**
   - Toggles between Play/Pause
   - Scroll up button in a list view

2. **Left/Previous/Rewind**
   - Navigates back a screen
   - On Play Only – press and hold for Rewind

3. **Thumbwheel**
   - List View – Navigates Up and Down
   - Volume Control
   - Brightness Control
   - Rating

4. **Down/Submenu/Options**
   - Navigates Down
   - Enter Submenus
   - Quick Access to contextual Option List

5. **Center Button**
   - Press to make a selection
   - Press and Hold to add to Music or Photo Go List
<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
</table>
| 6 | Right/Forward | • Navigates forward a screen  
   |               | • Press for next track  
   |               | • On Play Only – press and hold for Fast Forward |
| 7 | Menu | Return to the Main Menu |
| 8 | microSD Slot | Insert microSD/microSDHC card to expand your memory |
| 9 | Dock Connector Port | Plug Sansa Cable here |
| 10 | Earphone Port | Connect earphones here to listen |
| 11 | Hold/Lock | Factory sets to locked position (shows orange color). Slide to center position for controls. When locked, all controls are disabled to prevent accidental activation of controls. |
| 12 | Power/Reset | • Slide up to turn on the player  
   |               | • Slide up and hold for 2 seconds to turn off the player  
   |               | • Slide up and hold for 10 seconds to reset your player |
| 13 | MIC | Built-in internal microphone |

**Hold Switch**

The **Hold** Switch is located on the left side of the player, and is used to prevent accidental operation. Move the slider button to the right until an orange bar appears to lock the player. All buttons on the Sansa player will be disabled once the **Hold** Switch is moved to the lock position (Orange Color visible).

The following image will appear on the display screen if any buttons is pressed while the device is in the Locked position. The music should continue to play even if the device is locked.

![Lock Icon](image)

**Main Menu Options**

**Now Playing** – returns to the active music, video, or photo.  

**Last Played** – appears when no music, video, or photo is active and lets you return to the last played.
Music – allows you to browse and listen to music, audio books, recordings, or podcasts.

Photo – displays photos from lists, thumbnails, Photo Go List, and Slideshows.

Video – allows you to browse and watch videos.

More – Select More from the Main Menu to access FM Radio, Voice Recorder and Settings.

More Menu Options

FM Radio (if applicable) – allows you to listen to FM broadcast radio and save presets.

Voice Recorder – allows you to do voice recording using built-in microphone.

Settings – allows you to view or customize the Sansa player features.

Playback Screen

1  Repeat Indicates that the Repeat function is enabled
2  Artist Name Displays artist name
3  Album Artwork Displays artwork of the album
Battery

The Sansa View player comes with an internal rechargeable battery. To use the player for the very first time, remember to fully charge the battery.

**Battery Level Indicator**

The battery level indicator is located at the bottom-right corner of the screen.

![Battery Full](image1) ![Battery Low](image2)

**Charging**

To charge the battery, please follow these steps:

1. Connect the smaller end of the Sansa cable into an available USB port on the computer.
2. Connect the larger end of the Sansa cable into the Sansa player.
3. The computer must be on for most USB ports to charge your battery. Your Sansa will show connected and the yellow charging indicator will appear. The battery level indicator will blink while charging. You will not be able to play your device while connected to the computer.
4. To stop recharging, simply disconnect the cable.

The battery can also be charged using an AC adapter (not included) or a car adapter (not included) and you will be able to play your device while charging with one of the adapters.

**NOTE:** Some Low-Power USB ports may not provide enough power to charge the player.
This chapter provides you the basic usage instructions for your Sansa® View player.

Basic Usage

Power Button
The power button is used to turn on or off the player, as well as resetting it.

**Power On**
Slide the **Power Switch** up to turn on the player. The Blue Ring will light up and the Main Menu will appear after it has been booted up.

**Power Off**
Slide the **Power Switch** up and hold it for about 10 seconds to turn off the player.

*NOTE: To prevent accidental power on, move the HOLD switch to the locked position.*

**Reset**
To reset your player, slide the **Power Button** up and hold it for approximately 20 seconds. This is like a power down of the device. Once you perform the reset, the adjustments you made during the last operation will be gone.

Thumbwheel
The thumbwheel can be used to adjust the volume control as well as setting the brightness levels and changing the rating. Turn the wheel **clockwise** to scroll down through menu items or to increase the volume during playback. Turn the wheel **counterclockwise** to scroll up through menu items or decrease the volume during playback.
Connecting to your Computer

To connect the Sansa player to your computer, follow these steps:
1. Connect the smaller end of the Sansa (USB) cable into an available USB port on your computer.
2. Connect the larger end of the Sansa cable into the dock connector of your player.
3. Your Sansa player will show connected on the display screen and appear in My Computer as Portable Media Player.

To remove the Sansa player from your computer, simply disconnect the Sansa (USB) cable from the player after you have finished charging, transferring, upgrading firmware, or synchronizing files.

WARNING: Do not disconnect the player while transferring data. Disconnecting the player from the computer while the data is being transferred can damage the device.

Updating the Firmware

SanDisk occasionally releases firmware updates, which may include new features and performance enhancements. To ensure your Sansa View™ media player has the latest firmware, please download and install the Sansa Firmware Updater at http://kb.sandisk.com/app/answers/detail/a_id/304.

Formatting the Player

To format the player directly, follow these steps:
1. Select More from the Main Menu.
2. Select Settings/Options then System Settings.
3. Scroll down to Format and select it.
4. Select Yes to start formatting.

WARNING: Formatting the player will DELETE all the content you have on the player.

You can also format the player using Windows Explorer or Windows Media Player.
This chapter shows you how to transfer music files, photos, and videos from your computer to your Sansa® View player.

Loading Content

Loading Music
You can transfer music from your computer to the Sansa player using the drag-and-drop method or using music management software like Windows Media Player. Files from Audible.com require Audible Manager to transfer to your Sansa player.

Drag and Drop
Follow these steps to drag-and-drop music files to your Sansa player:
1. Connect your Sansa View player to your computer.
2. Open Windows Explorer
3. Double-click on your Sansa player.
4. Double-click Internal Memory if you are using WMP 11 or double-click Media if you are using WMP 10.
5. Drag and drop music files from your computer to the Sansa player’s MUSIC folder.

Windows Media Player
Before you can create a playlist and transfer (or synchronize) them to your Sansa player, you need to show Windows Media Player where your songs are located.

Adding Music Files to Library...
To add music files to WMP 11’s library, follow these steps:
1. Click the arrow below the Library tab.
2. Make sure **Music** is selected then click **Add to Library**.

![Image of Windows Media Player library with Music selected]

3. In **Add to Library** dialog box, click one of the following options then click **OK**.
   - **My personal folders**:
     Use this option to monitor the digital media files stored in your personal Music folder as well as any files stored in the public Music folders that everyone who uses your computer has access to.
   - **My folders and those of others that I can access**:
     Use this option to monitor the digital media files stored in your personal Music folder, the files stored in the public Music folders, as well as the files stored in the personal Music that belong to other users on your computer.

**Creating Playlist**

To create playlist for Windows Media Player, follow these steps:

1. Launch Windows Media Player.
2. Clear the List pane by clicking the **Clear List pane button**.

![Image of Windows Media Player with Clear List pane button highlighted]

3. Click the arrow below **Library Tab** then select **Create Playlist**.

![Image of Windows Media Player with Library and Create Playlist options highlighted]

4. Type in the name of your Playlist.
5. Click **Songs** from Library then drag them from the **Details pane** to **List Pane**.

6. To re-arrange the songs, drag them up or down in the **List pane**.

7. Click **Save Playlist**.

### Transferring Playlist

To transfer playlist to your Sansa player, follow these steps:

1. Connect your Sansa player to the computer.
2. Select **Sync digital media files to this devices using Windows Media Player** on initial connection.
3. Right-click on **Your Sansa Player**, then select **Set Up Sync**.
4. Select **Personal Playlists** from the dropdown menu on the left pane.
5. Highlight the playlists you want to transfer to your Sansa player, click **Add**, then **Finish**.
6. Synchronization will start as soon as you click Finish. To see the Sync progress, click on **Sync Results**.

### Loading Photos and Videos

Your Sansa View player supports MPEG-4 Simple Profile up to VGA, H.264 Baseline Profile up to VGA, and WMV up to QVGA video formats that means you can simply drag and drop these files into the Video folder if you are using Windows Media Player 11.

The Sansa Media Converter application is available via the Sansa Firmware Updater. Please visit our Knowledgebase ([http://kb.sandisk.com/app/answers/detail/a_id/4431](http://kb.sandisk.com/app/answers/detail/a_id/4431)) to download the latest version of Sansa Firmware Updater.

Sansa Media Converter software lets you convert photos and videos as appropriate, and then transfer them to your Sansa player. Sansa Media Converter offers features such as cropping, rotating, and resizing before transferring them to your player as well as the ability to transfer photo and video files to your microSD card. Refer to the Sansa Media Converter software for file formats supported.

To transfer photos or video to your **Sansa** player using the Sansa Media Converter, follow these steps:

**NOTE:** Do not select both videos and photos to convert/transfer at the same time. Select one media type (photos or video) and complete the conversion/transfer process before selecting the second media type to convert/transfer.

1. Connect the Sansa View to the computer.
2. Select **Sansa Media Converter using Sansa Media Converter** on initial connection.
3. Click **Add Media** to select video or photo files to be converted.
4. For photos, to change the picture from landscape to portrait orientation, follow these steps:
   a. Select a photo in landscape orientation.
b. Click **Best Fit** or **Crop**.

c. Click **Crop**.

i. Drag the edges to adjust.

ii. To rotate photo to the left, click **Rotate Left**.

iii. To rotate photo to the right, click **Rotate Right**.

iv. To view to original photo setting, click **Reset**.

v. Click **Apply** after you have completed editing.

5. The converted files are stored in **My Album** by default. To place them in a different folder, highlight **My Album** then type in the new Name.

6. Click on **Sansa player** or the **microSD card** from the information pane to select where to save the converted files to.

7. Click **Convert** to start.
This chapter shows you how to play music and audiobooks, watch videos, and view photos on your Sansa® View player.

Playing Content

Playing Music
Sansa View supports MP3, WMA, secure WMA, Audible (AA), Audiobooks in MP3, and podcast in MP3 file formats.

Follow these steps to play music, Audiobooks, and voice recordings:
1. Select Music from Main Menu. Voice recordings are located in Recordings.
2. Select Play All, Recently Added, Artists, Albums, Songs, Genres, My Top Rated, Playlists, Podcasts, Audiobooks, or Recordings (Voice).
3. Highlight and select the desired track or file to play.
4. Press >>| to skip to next song or press-and-hold to fast forward.
5. Press |<< to go back to previous song or press-and-hold |<< to rewind.
6. Use the thumbwheel to adjust the volume level.

Music Options

Repeat Mode
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down to Repeat and select it.
3. Use thumbwheel to choose a repeat mode:
   - Off: No repeat of tracks
   - Songs: Repeat the current track
   - All: Repeat all selected tracks
4. Press Select to return to Music Options or |<< to return to previous menu.

Shuffle Mode
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down to Shuffle and select it.
3. Use thumbwheel to choose Shuffle on or Shuffle off (to play songs in random order, set Shuffle to ON).
4. Press Select to return to Music Options or |<< to return to previous menu.

MusicEQ
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down to MusicEQ and select it.
3. Use thumbwheel to choose a MusicEQ mode.
4. Press Select to return to Music Options or |<< to return to previous menu.

Add to Music Go List
1. In the playback mode, press Submenu button to enter Music Options.
2. Scroll down to Add to Music to Go List and select it.
3. Press |<< button to return to previous menu.

Clear Music Go List
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down and select Clear Music from Go List.
3. Select Yes to clear the list.
4. Press |<< button to return to previous menu.

Rate Music
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down and select Rate Music.
3. Use thumbwheel to select the rating.
4. Press Center (select) button.
5. Press |<< button to return to previous menu.

Delete Song
1. In the playback mode, press Submenu to enter Music Options.
2. Scroll down and select Delete Song.
3. Select Yes to delete.
4. Press |<< button to return to previous menu.

Playing Audiobooks
To listen to Audiobe Audiobook content, follow these steps:
1. Select Music from the Main Menu.
2. Scroll down to Audiobooks and select it.
3. Use thumbwheel to highlight and select the desired book.
4. Press >>| to skip to next song or press-and-hold to fast forward.
5. Press |<< to go back to previous song or press-and-hold |<< to rewind.
6. Use the thumbwheel to adjust the volume level.
Audiobooks Options

Enabling Chapter Browsing
1. In the playback mode, press Submenu.
2. Scroll down to Chapter Mode and select it.
3. Press Center button to select between On (enable) and Off (disable).
4. Press |<< button to return to previous menu.

Deleting Audiobooks files
1. In the playback mode, press Submenu
2. Scroll down to Delete Audiobooks.
3. Select Yes to delete.
4. Press |<< button to return to previous menu.

Watching Videos
To watch videos, follow these steps:
1. Select Video from Main Menu.
2. Use thumbwheel to highlight A-Z List.
3. Press the Center button (videos will display alphabetically by title).
4. Highlight the desired video and press the Center button to play.

NOTE: The screen automatically rotates to landscape orientation and covers the Now Playing and battery level indicator. A horizontal progress bar display (for several seconds) time played on the left and time remaining on the right.

- Move thumbwheel to adjust volume level.
- Press >|| to pause or resume video.
- Press and hold the right or left wheel to scan forward or back.

NOTE: Not all video files can FF or REW

- To browse forward or backward through the collection of videos, press the right or left wheel.

Video Options
To adjust the Video Options, press Submenu.

Rate a Video
1. Scroll down to Rate Video and select it.
2. Use thumbwheel to rate the video then press the Center button.

Add Bookmark to a Video
1. Scroll down to Bookmark Video and select it.

NOTE: Video bookmarks display the video name in the reverse order in which you added with the most recently added bookmarks at the top of the list. Videos with more than 1 bookmark have a sequential number appended to the name (01, 02, 03, and...).
Playing Video from a Bookmark
1. Scroll down to Video Bookmarks and select it.
2. Use thumbwheel to highlight the desired bookmark and press the Center button to play.

Adjusting Video Brightness
1. Scroll down to Video Brightness and select it.
2. Move the thumbwheel clockwise or counterclockwise to increase or decrease the brightness level.
3. Press the Center button to accept.

Deleting Video
1. Scroll down to Delete Video and select it.
2. Select Yes to delete.
3. Press |<< button to return to previous menu.

Viewing Photos and Slideshows
The photo browser displays photos from Lists, Thumbnails, Albums, Photo Go List, as well as slideshows (with music) converted and transferred to your player using the Sansa Media Converter. You can shuffle slideshow photos, repeat a slideshow, and specify the slide duration. The screen automatically rotates to landscape orientation and covers the Now Playing and battery level indicators while photos display alphabetically by title (as in the View Photo List).

Follow these steps to view photos:
1. Select Photo from Main Menu.
2. Select Photo A – Z.
3. Use the thumbwheel to highlight and select the photo you want to view.
4. Press >>| or |<< to advance or return to the previous photos.

To view a slideshow of all photos, follow these steps:
1. Select Photo from Main Menu.
2. Select Photos A-Z
3. Select Start Slideshow.
4. Press >|| to pause or resume.
5. Press and hold the right or left wheel to scan forward or backward through a slideshow, respectively.

Photo Options

Selecting Slideshow Music
1. Press Submenu button.
2. Use thumbwheel to highlight Slideshow Music and select it.
3. Select Current Song (if a song is currently playing) or Music Go List (plays music from the Go List) then press the Center button.
4. Press |<< button to return to previous menu.

Shuffling Photos
1. Press Submenu button.
2. Scroll to Shuffle and select it.
3. Use the thumbwheel to toggle between on and off.
4. Press the Center button.
5. Press |<< button to return to previous menu.

Looping a Slideshow
1. Press Submenu button.
2. Scroll to Loop and select it.
3. Use the thumbwheel to toggle between on and off.
4. Press the Center button.
5. Press |<< button to return to previous menu.

Specifying the Slide Duration
1. Press Submenu button.
2. Scroll to Slide Time and select it.
3. Use the thumbwheel highlight and select the desired duration (from 2 seconds to 30 seconds).
4. Press the Center button.
5. Press |<< button to return to previous menu.

Adding to Photo Go List
1. Press Submenu button.
2. Scroll down to Add to Photo Go List and select it.
3. Press |<< button to return to previous menu.

Removing from Photo Go List
1. Press Submenu button.
2. Scroll down to Remove from Photo Go List and select it.
3. Press |<< button to return to previous menu.

Clearing Photo Go List
1. Press Submenu button.
2. Scroll down to Clear Photo Go List and select it.
3. Select Yes to clear.
4. Press |<< button to return to previous menu.

Deleting Photo
1. Press Submenu button.
2. Scroll down to Delete Photo and select it.
3. Select Yes to delete.
4. Press |<< button to return to previous menu.
This chapter provides you instructions on how to listen to FM broadcast radio and to program the preset stations on Sansa® View player.

FM Radio (if applicable)

The Sansa player includes an integrated FM radio for listening to live broadcast FM stations. Please note that the FM Radio function may not be available in your region.

Listening to FM Radio
To listen to live broadcast FM station, follow these steps:

1. Press Menu button to return to Main Menu.
2. Select More from the Main Menu.
4. A radio frequency menu will appear. Press |<< or >>| to adjust and search for the desired frequency.
5. For fast search, press and hold the |<< or >>| buttons.

Programming FM Presets
When the Radio Mode is selected for the very first time, the Sansa player will run an auto station searching and store the searched stations as the preset favorite stations. You can program up 20 preset stations. To program the preset stations on your Sansa player, follow these steps:

1. Press Menu button to return to Main Menu.
2. Select More from the Main Menu.
3. Select Radio then press |<< or >>| to search for the desired frequency.
4. Press Submenu button while listening to radio.
5. Select Add Preset to save current frequency into presets.

Radio Options
- Select Delete Presets to remove current frequency from presets.
- Select Delete All Presets to clear all presets, and next time when you enter Radio Mode, Sansa player will search automatically.
- Select View All Presets then Auto-Scan for Presets to allow Sansa player to automatically scan and store all available FM radio stations to preset.

NOTE: This action will erase all stored preset stations.
This chapter shows you how to use your Sansa® View player’s built-in microphone to do voice recordings.

Recording

Voice Recording
The Sansa View has a built-in microphone allowing you to record your own voice, an interview, or a speech.

To start voice recording, follow these steps:

1. Press the Menu button to return to Main Menu.
2. Select More from the Main Menu.
3. Select Voice Recorder then Record Now.
4. To pause recording, select Pause in Record mode.
5. To stop recording, select Stop in record mode. A pop-up message will appear. Select Yes to save recording. The recording will be saved in the RECORD/VOICE folder.
6. Press |<< button to return to the Voice Menu.

NOTE: For Home and Personal Use
This product is intended to be used for recording and playback for your home and personal enjoyment. Copying and commercial use of copyrighted material without permission of the copyright owner may be prohibited by law. Use of your media player, in compliance with all copyright and applicable intellectual property laws, remains the responsibility of the user of the product.
This chapter shows you how to delete music, photos, video, and recordings on Sansa® View player.

Deleting Content

There are two ways to delete content from your Sansa View player. You can delete them from the player directly or using a computer.

To delete files directly from the Sansa player, follow these steps:
1. In playback mode, press Submenu button.
2. Select Delete.

To delete music files using the computer, follow these steps:
1. Connect your Sansa to the computer.
2. Select Open device to view files using Windows Explorer on initial connection.
3. Locate the folder where your files are stored.

NOTE: Music files are stored in the MUSIC folder. Voice recording files are stored in RECORDING folders. Photos and Videos are stored at PHOTO and VIDEOS folders, respectively.

4. Highlight and delete the files.
This chapter shows you how to customize your Sansa® View player’s settings.

Settings

You can customize your Sansa View player’s settings via the Settings/Options. Follow these steps to change the System Settings:

1. Press Menu to return to the Main Menu.
2. Scroll down to More and select it.
3. Select Settings/Options.
4. Select System Settings.

Wallpaper Settings
The wallpaper settings allow you to change the background color.
   1. Scroll down to Color and select it.
   2. Use thumbwheel to highlight the color you like then press Center button.
   3. Press << to return to previous menu.

Display Art in Lists
Enabling this feature displays a small image of the song album cover, audiobook cover, and photos when scrolling through list of these items.
   1. Scroll down to Display Art in Lists and select it.
   2. Use thumbwheel to switch between On (enable) and Off (disable).

Backlight
After idling for predefined seconds, the player will trigger the timer automatically and cease the backlight. You can press any button to wake the backlight up. The longer your backlight time, the more battery power you use.
   1. Scroll down to Backlight and select it.
   2. Use thumbwheel to select desired backlight timer (10 seconds, 30 seconds, 1 minute, or Always on).

Power Saver
You can set the timer under Power Saver to turn off the player automatically when it is playing or recording for a certain time.
   1. Scroll down to Power Saver and select it.
   2. Use thumbwheel to select desired timer (from off to 120 minutes).
   3. Press the Center button.
Language
1. Scroll down to Language and select it.
2. Use thumbwheel to select desired language.
3. Press the Center button.

Date & Time
1. Scroll down to Date & Time and select it.
2. Use thumbwheel to highlight the desired setting – Month, Day, Year, Time, Hour, Minute then press the Center button.
3. Use thumbwheel to adjust the selected setting then press the Center button.
4. Repeat steps 2 and 3 for each setting you want to adjust.
5. Press |<< to return to previous menu.

Brightness
1. Scroll down to Brightness and select it.
2. Use thumbwheel to adjust the Brightness level.
3. Press |<< to return to previous menu.

Volume
1. Scroll down to Volume and select it.
2. Use thumbwheel to select Normal or High.

Display
1. Scroll down to Display and select it.
2. Use thumbwheel to select one of the following:
   - LCD (liquid crystal display), then press the Center button.
   - TV (television), use thumbwheel to select NTSC or PAL, then press the Center button.
3. Press |<< to return to previous menu.

Reset Factory Settings
This will restore the player to its original factory settings.
1. Scroll down to Reset Factory Settings and select it.
2. Use thumbwheel to highlight Reset All then press the Center button.

Info
This displays information regarding your Sansa View (such as firmware rev, total memory, free memory, number of songs loaded, etc.)
1. Scroll down to Info and select it.
2. Press |<< to return to previous menu.

Format
1. Scroll down to Format and select it.
2. Select Yes to format or Cancel to exit.

WARNING: Formatting will DELETE all the content you have on the player.
This chapter helps you get the most from your SanDisk Sansa® View player with tips and troubleshooting.

Tips & Troubleshooting

How do I drag music files to my Sansa View player?
As long as the files are WMA or MP3, they can be dragged into the Music folder.

Which bit rates will the Sansa View player support?
The Sansa View player will support 32-320Kbps for MP3 and 32-192Kbps for WMA.

How do I format my Sansa View player?
You can format your Sansa player directly through System Settings or via PC.

Why should I update the firmware?
You should always update the player to the latest firmware to ensure that it functions correctly and has all the latest features.

How do I transfer videos and photos to my Sansa View player?
You need to install the Sansa Media Converter software (available via Sansa Firmware Updater http://kb.sandisk.com/app/answers/detail/a_id/4431). This software will convert your video and photo files then transfer them to the player. Refer to the Sansa Media Converter software for details on file formats supported.

What music file formats does the Sansa View support?
The Sansa View player supports MP3, WAV, WMA, secure WMA, and Audible formats.
Some of my music files are on my player, but cannot be played. When I select them, another song begins to play. What is wrong?

You may not have purchased the rights to play the song on an additional device. To test this, try to play a song that you have copied from an older CD and converted to MP3 format. If you can play the test song, but not the original song that wouldn’t play, then you need to purchase the rights to play the song.

Is the player compatible with podcast?
As long as the podcasts are in MP3 format and an appropriate bit rate (32-320 kbps), then the player should be capable of playing the files. Any MP3 files with Genre set as “podcast” will show up under Music\Podcast.

Why does my player say unknown artist/album?
 Normally this is because the ID3 tags or WMA meta data information are missing. On the computer, right-click the song, choose Properties, Summary tab then Advanced. Then you can input the data such as Artist, Album, Song Title, Track Number, Genre, and Year.

Can the Sansa View player read the high capacity microSD cards?
Yes, the Sansa View player can read and write to both microSD and microSDHC cards.

How do I reset my Sansa View player?
To reset your Sansa View player, slide and hold the power button for approximately 20 seconds.
This chapter provides information to help you get service and support for your Sansa® View player.

Learn More, Service, and Warranty Information

Getting Technical Support
Before you contact Technical Support, we encourage you to read the **Tips & Troubleshooting** section to see if your question is covered there.

If you have questions about the use or features of your player, please call the SanDisk Technical Support Center at 1-866-SanDisk (1-866-726-3475), or fill out an on-line support request at [www.sansa.com/support](http://www.sansa.com/support).

When you call or contact us for support, please include as much information as you can from your packaging material. This will allow us to help you more quickly.

Learn More
You can also visit us on the web at [www.sansa.com](http://www.sansa.com) to learn more about your player as well as other SanDisk products.

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