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Overview

Cloud Catcher software from SanDisk is an innovative software solution for users who keep most of their data in transient locations, and for whom the cloud is the most permanent location for personal files and information.

It is intended to create backup copies of a user's cloud-stored data into a removable SanDisk® USB flash drive, providing peace of mind and ownership of this otherwise intangible data.

Once installed and set up on your PC, the Cloud Catcher software will need to be set up to create offline copies of user generated data from the following services: Facebook, Google Docs, Gmail, Picasa, Twitter and YouTube.

Minimum System Requirements

Windows
- Windows® 7, Windows Vista® and Windows® XP SP2
- Intel or AMD 1.5 GHz Pentium class processor (32 or 64-bit) 512MB of RAM
- 200MB of free disk space
- USB 1.1 port (High-Speed USB 2.0 port recommended for hi-speed transfer)
- Broadband Internet Connection (recommended)
- .Net Framework 3.0 or higher

Mac
- Mac OS X v10.5 or higher
- Intel processor (32 or 64-bit) 512MB of RAM
- 200MB of free disk space
- USB 1.1 port (High-Speed USB 2.0 port recommended for hi-speed transfer)
- Broadband Internet Connection (recommended)

Languages Supported

English, French, Italian, German, Spanish, Simplified Chinese and Japanese

NOTE: The language can be selected at initial launch of the application and can be changed through the settings window.

Installing Cloud Catcher software onto your computer

Windows

The software can be downloaded from the Cloud Catcher website at www.sandisk.com/misc/cloudcatcher.
1. Double-click on CloudCatcherSetup-xx-YY.exe (xx-YY is the language and country that you prefer).
2. Select your language from the drop-down menu, and then click Ok.
3. The **Cloud Catcher software Setup Wizard** will start. Click **Next** on the first screen.

4. Read the License Agreement, click to select **I Agree the terms**... check box, and then click **Next**.
5. Click **Change** if you want the Cloud Catcher software to be installed to a folder other than the one specified. If you want to create a shortcut on your desktop, click to select the **Create a shortcut on my desktop** check box. Click **Next**.

6. Click **Install** to confirm.

7. Click **Finish**.
Mac OS

The software can be downloaded from the Cloud Catcher website at [www.sandisk.com/misc/cloudcatcher](http://www.sandisk.com/misc/cloudcatcher).

1. Double-click on **CloudCatchersetup-Mac.dmg**.
2. Drag-and-drop **Cloud Catcher**™ to the **Applications** folder.
3. Right click to eject the **Cloud Catcher**™ device on the desktop.
4. From the **Applications** folder, double-click on **Cloud Catcher**™.
5. Select the language you like to use, then click **I Agree**.

6. Set your backup preferences, then click **Next**.
7. See Setting up Cloud Catcher Software to configure your Cloud Catcher.

Launching Cloud Catcher Software

Windows

To launch Cloud Catcher, click **Start > Cloud Catcher**

Alternatively, you can launch the Cloud Catcher software by clicking **System Tray > Cloud Catcher**.
Mac OS

1. From the Applications Folder, double-click **on Cloud Catcher™**.

   ![Applications Folder]

Home Screen

The Home Screen provides you with a starting point. From this screen you can:

1. Manually start or stop backing your data by clicking on the Round button.

   ![Home Screen]

2. Explore the data backed up on to your SanDisk USB flash drive by clicking on it.

   ![SanDisk USB flash drive]

3. Add services to backup.
Setting up Cloud Catcher Software
The first time you run the Cloud Catcher software, you will be prompted to set up a SanDisk USB flash drive to backup your online data to. Cloud Catcher software only works with SanDisk branded USB flash drives.

1. Launch Cloud Catcher.
2. If you have not already done so, insert a SanDisk USB flash drive into the PC.
3. If there are several SanDisk USB flash drives connected to your PC, you will be asked to select one.

4. Click Next. Optionally, you can password protect all your local data by clicking Advanced.
5. Next you will be asked to set up the online services that you like to backup your data from. In this process you will be prompted to provide your account details to allow Cloud Catcher to retrieve your online data. Click on the + icon to select one of the services on the left pane.

In this example, I selected to backup my Facebook data. Click Get Facebook Access
6. Click **Get Facebook Access**.

Set up your Facebook backup

Allow Cloud Catcher™ Software to access your Facebook account (why?):

- Get Facebook Access

Facebook will ask you to sign-in and allow our access

7. On the **Facebook Authentication Form**, login to your Facebook account.
8. Click **Allow**.
9. Click **Done**.

Adding Cloud Services

Google Docs

1. Click on the + icon on the left of **Add Google Docs Backup**.

Set up your Google Docs backup

Account Details Why am I asked for account details

Google Docs username:

Google Docs password:

Advanced

- Done

3. Click on the big **Play** icon or **Backup Now**.
Gmail

1. Click on the + icon on the left of Add Gmail Backup.

2. Type in the username, password and then click Done.

Set up your Gmail backup

Account Details Why am I asked for account details

Gmail username:
Gmail password:

Advanced

3. Click on the big Play icon or Backup Now.
Picasa

1. Click on the + icon on the left of Add Picasa Backup.

2. Type in the username, password and then click Done.

Set up your Picasa backup

Account Details Why am I asked for account details

Picasa username: [blank]
Picasa password: [blank]

Advanced →

3. Click on the big Play icon or Backup Now.
Twitter

1. Click on the + icon on the left of Add Twitter Backup.

2. Click on Get Twitter Access.

Set up your Twitter backup

Allow Cloud Catcher™ Software to access your Twitter account (why?):

Get Twitter Access

Twitter will ask you to sign-in and allow our access
(you will get a PIN that you will then enter here)
3. Type in the **username**, **password** and then click **Sign In**.

- You can use your Twitter account to sign in to other sites and services. By signing in here, you can use SanDisk Cloud Catcher™ Software without sharing your Twitter password.

**Authorize SanDisk Cloud Catcher™ Software to use your account?**

- This application **will be able to**:
  - Read Tweets from your timeline.
  - See who you follow.

[Username or email]

Password

Forgot your password?

[Sign In]  [Cancel]

4. Write down the PIN provided.

You've granted access to SanDisk Cloud Catcher™ Software!

Next, return to SanDisk Cloud Catcher™ Software and enter this PIN to complete the authorization process:

0573824

← Go to Twitter  Go to the SanDisk Cloud Catcher™ Software homepage

You can revoke access to any application at any time from the **Applications tab** of your Settings page.

By authorizing an application you continue to operate under Twitter’s **Terms of Service**. In particular, some usage information will be shared back with Twitter. For more, see our **Privacy Policy**.
5. Enter the PIN provided by Twitter and then click **Done**.

6. Click **Done**.

**Set up your Twitter backup**

- My Twitter Items > Setup

Twitter Access PIN is set up

- Advanced

7. Click on the big **Play** icon or **Backup Now**.
YouTube

1. Click on the + icon on the left of Add YouTube Backup.

2. Type in the username, password and then click Done.

Set up your YouTube backup

Account Details  Why am I asked for account details

YouTube username:  
YouTube password:  

Advanced

Done  Cancel

3. Click on the big Play icon or Backup Now.
Enabling Lock Mode

Lock mode is an advanced data protection option that allows you to password-protect your backed-up data. To activate “lock mode”, you will be asked to provide a password which you will be prompted for every time you wish to access your backed-up files.

NOTE: Once you enable “lock mode”, you MUST export the files to another location to view. A password is required for file export. Also, the advanced data protection CANNOT be disabled for a specific device. The only way to remove it is to overwrite the existing backup and define the device as a new device for backup.

Setup Protected Device

1. **For PC**: Click on the **System Tray > Cloud Catcher > Setup Device**.

1b. **For Mac**: Click on the **Cloud Catcher** icon, then click on **Setup Device**.
2. Click **Advanced**.

3. Click to select the **Lock Mode: Password protect all my backed-up data** check box.

4. Type in the password you want in the boxes on the right hand side.

Once checked, Lock Mode cannot be unlocked.Activating Lock Mode will encrypt all backed-up data. If you choose to activate Lock Mode, you will not be able to directly access the backed-up files on your removable storage device. To view the files, you must first export the files to another location.

To activate Lock Mode, you will need to select a password. You will be asked to enter your Lock Mode password each time you access data on your removable storage device.

**Important: Keep your Lock Mode password in a safe and secure place.**

The Lock Mode password will not be stored on the device. If you lose or forget this password, you will be unable to access your backed-up data.
5. Click **Next**.

**NOTE:** If your device has NOT been configured to enable Cloud Catcher software on the device, the below message will not appear.

6. Enabling Lock Mode will delete all the services you previously added. If you wish to continue, click **Yes, Overwrite**.

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**Setup backup process**

1. Select a service to setup. In this example, I selected to setup Facebook backup.

   ![My Facebook Items](image)

2. Click **Setup Facebook Backup**.

   ![Your Backed-Up Data](image)

   Your backup of Facebook contains, 33 Message(s) (8.7KB) 70 Contact(s) (254.0KB) 515 Photo(s) (27.9MB)
   Your most updated item is dated Dec 13, 2011
   You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.
   To view your backed-up data, please **export it to another location**.
3. Click **Advanced**.

Set up your Facebook backup

![Image](https://via.placeholder.com/150)

**Facebook access is set up**: Renew it

**Advanced**

- **Backup only items newer than**: [ ]
- **Limit file types to back up**: [ ]
- **Facebook backup enabled**: [ ]
- **Terminate backing up this service, and delete all backups**: [ ]

**Done**  **Cancel**

4. If you want to back only items newer than a specific date, click to select the **Backup only items newer than**: check box.

- **Facebook access is set up**: Renew it

  **Advanced**

  - **Backup only items newer than**: [ ]
  - **Limit file types to back up**: [ ]
  - **Facebook backup enabled**: [ ]
  - **Terminate backing up this service, and delete all backups**: [ ]

  **Done**  **Cancel**

5. Select a date.
6. If you want to back only select file types, click to select the **Limit file types of backup**: check box.

- **Facebook access is set up**: Renew it

  **Advanced**

  - **Backup only items newer than**: [ ]
  - **Limit file types to back up**: [ ]
  - **Facebook backup enabled**: [ ]
  - **Terminate backing up this service, and delete all backups**: [ ]

  ![Image](https://via.placeholder.com/150)

  **Photos**  **Videos**  **Friends**  **Messages**

  **Done**  **Ok**  **Cancel**

7. Select the file types, then click **OK**.
8. Click **Done**.
Export Data

Once Lock Mode is enabled, you MUST export the files to another location to view.
1. Click on the data you want to view. In this example, I selected Picasa.
2. Type in the password.

3. Click on the path button.

Your backed-up data

Your backup of Picasa contains, 67 Photo(s) (11.7MB)
Your most updated item is dated Sep 29, 2011
You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.
To view your backed-up data, please **export it to another location**.

Backup drive password: 

Export to:
4. Select the location to export the data to and then click **OK**.

5. Click **Export**.

**Your Backed-Up Data**

- My Picasa Items

Your backup of Picasa contains, 67 Photo(s) (11.7MB)
Your most updated item is dated Sep 21, 2011

You have selected **Lock Mode** for your backed-up data. Therefore, you cannot view backed-up data at this location.

To view your backed-up data, please **export it to another location**.

Backup drive password:  

Export to:  

C:\Users\Desktop\My Picasa Items  

Export
Change Password

1. Click on the Settings or Preferences (Mac OS) icon.

   Windows:

   ![Image of settings icon]

   Mac OS:

2. Click Change Password.

   ![SanDisk Cloud Catcher™ Settings]

3. Type in the current password.

   ![Password input fields]
4. Type in the new password.
   
   Lock Mode is enabled on BACKUP USB (1:)

5. Click Done.

Cloud Catcher software in System Tray

You can launch the Cloud Catcher software, start or stop the backup, setup your device, get help from the System Tray. You can also exit the software completely by selecting Exit.

Windows

Mac OS
Settings
To enter the Settings menu:

Windows:
Click on the Settings icon.

Mac OS:
Click on Cloud Catcher™, then click Preferences.

Scheduling a backup
Click to select the Schedule backup check box.

To schedule a daily backup, select day from the drop-down menu and select the time for the backup to start.

To schedule a weekly backup, select week from the drop-down menu and select the day of the week and time for the backup to start.

To schedule a monthly backup, select month from the drop-down menu and specify the day of the month and time for the backup to start.
Pause backup when internet connection is busy
To pause the data backup when the internet connection is busy, click to select Yield bandwidth to other programs… checkbox.

Automatically install software updates
To allow the software to automatically install updates when an update is available, click to select Automatically install software update checkbox.

Check for updates manually
Windows
1. Click on the About icon.
2. If a new version is available, a message will appear and you will be given a choice to update.
Mac OS

1. Mouse-over Cloud Catcher™ and click on About Cloud Catcher.

2. If a new version is available, a message will appear and you will be given a choice to update.

Launch Cloud Catcher Software when Windows starts

To automatically launch the Cloud Catcher software when Windows starts, click to select Automatically install software update.

Frequently Asked Questions

Please visit SanDisk Knowledgebase for the most frequently asked questions and troubleshooting tips at http://kb.sandisk.com.