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- 12. <u>Acknowledgment of Understanding Entire Agreement</u>. You acknowledge that You have read this Agreement, understand it and agree to be bound by its terms and conditions. You also agree that this Agreement is the complete and exclusive statement of the agreement between SanDisk and You regarding the subject matter addressed herein and supersedes all proposals, representations or prior agreements, oral or written, and any other communications between SanDisk and You relating to the subject matter addressed herein. This Agreement may not be amended, except by an

agreement in writing that is signed by authorized representatives of SanDisk and You. To the extent the terms of any SanDisk policies or programs for support services conflict with the terms of this Agreement, the terms of this Agreement shall control.

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